

Questions & Answers about your new **CVS**™ three-month supply network

1. What is a CVS™ three-month supply network?

It's a feature of your prescription plan managed by Express Scripts. With it, you have two ways to get up to a three-month supply of your long-term medicines (those drugs you take regularly for ongoing conditions). You can conveniently fill those prescriptions either through home delivery from the Express Scripts PharmacySM or from any CVSTM pharmacy.

2. How many CVS™ pharmacies are available to me?

There are more than 9,000 CVS™ pharmacies. To locate one, visit express-scripts.com and click "Prescriptions," then "Find a Pharmacy"; Smart90 CVS™ pharmacies will be noted in your search results.

3. What happens if I keep filling my long-term medicine like I'm doing now?

Per your plan, if you keep filling a one-month supply instead of a three-month supply, or if you're using a non-CVSTM pharmacy to fill your long-term medicine, you'll pay either a higher cost or the full cost for your medicine.

4. What does "full cost" mean?

"Full cost" is the actual cost of your medicine. For example, the actual cost of the medicine might be \$75, but if you have a copayment or coinsurance, your payment might only be \$20. "Full cost" means that your payment would be the entire \$75.

5. What is the advantage of getting up to a three-month supply vs. a one-month supply?

By getting up to a three-month supply, you'll make fewer trips to the pharmacy, and you'll only need to make one payment every three months. Also, there's usually a savings for getting one three-month supply vs. three one-month supplies at retail. Depending on your plan, after either the second or third time you purchase a one-month supply of a long-term drug at a non-CVS[™] network pharmacy, you could pay a higher cost or the entire cost¹. But you can avoid paying more by choosing a threemonth option – either through home delivery from the Express Scripts PharmacySM or from a CVSTM pharmacy. You will pay the same copayment for your three-month supply whether you fill through home delivery from the Express Scripts Pharmacysm or from a CVS™ pharmacy.

6. How do I get a three-month supply of my medicine?

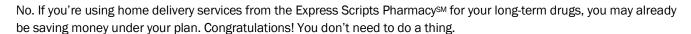
You can have the Express Scripts PharmacySM deliver it (with FREE standard shipping) by visiting express-scripts.com/90day. You can also fill your prescription at a CVS™ pharmacy.

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7. What is the difference between long-term and short-term drugs?

Long-term drugs, also called maintenance medications, are those you take on an ongoing basis, such as to treat high blood pressure or high cholesterol. Short-term drugs include antibiotics and other medicines that you take for short periods of time. Under your plan, you can fill short-term prescriptions at any participating retail pharmacy in your network.

8. I already use home delivery from the Express Scripts Pharmacy™ to get my long-term drugs. Do I need to change anything?



Express Scripts manages your prescription plan.

¹ The medicines affected by this plan limit may change. To find out whether your medicine's price is affected by these plan limits, visit express-scripts.com and select "Price a Medication" from the "Prescriptions" menu after you log in. After selecting your medicine, click "View coverage notes" on the results page. If you are a first-time visitor to our website, please take a moment to register and have your member ID number handy. If the cost of a medicine at a retail pharmacy is lower than your plan's retail copayment or coinsurance, you will not pay more than the retail pharmacy's cash price, regardless of the number of times you purchase the prescription. In some cases, this price may be less than either your standard retail or mail copayment or coinsurance.