

# How to Apply for Unemployment Benefits by State

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## Arizona

### Eligibility for Unemployment Insurance Benefits

You must meet specific requirements for wages earned or time worked during an established period of time, be determined to be unemployed through no fault of your own (determined under state law) and meet other eligibility requirements to qualify for Unemployment Insurance benefits.

The following information is needed to file an application (initial claim) for benefits:

- - Your Social Security Number
  - Arizona Driver's License or Arizona State Issued ID (Note: you may still complete your application without these two items)
  - Your mailing address, city, state and ZIP code
  - If you live in Arizona, know the county where you reside
  - The names, addresses, and phone numbers of all your employers for the last 18 months
  - The last day you worked immediately prior to filing your UI claim
  - If you received severance, vacation, holiday or payment for unused sick pay: give the amount (before deductions) and the date it was paid to you
  - The name and local number of your union hall, if applicable
  - Alien Registration Number, if applicable
  - Copy # 4 of your DD Form 214 if released from the military in the last 18 months
  - SF 8 or SF 50 if employed in Federal Civilian service in the last 18 months
  - If you are collecting a pension (other than Social Security), you will need the start date of the pension and the monthly benefit amount
  - When you apply for UI benefits, you must provide the correct mailing address and telephone number for your most recent employer (the individual or company you worked for immediately prior to filing your application for benefits).

### How to Apply

DES does not have Unemployment Insurance offices. You must apply online. If you don't have a computer, you may visit a One-Stop Center or DES Employment Service office resource center (access to computers is available free of charge). Staff at the One-Stop Centers or DES Employment Service office

can help with the online application. Staff at those offices can also provide information about the other services available to help you find employment.

To find a One-Stop Center or DES Employment Service Office, visit the [Arizona Job Connection web site](#)(link is external).

Important note: each time you file your weekly UI claims using the Internet you will be required to enter the Personal Identification Number (PIN) that you created when you completed your initial application for UI Benefits (if you applied online). If you didn't apply for benefit online, you will need to create a PIN that will be used to file all future weekly claims and to view payment information. Your PIN can be any combination of numbers except all zeroes (0000), all nines (9999), or any symbols (#, \*). Learn more about PINs and Passwords on our [PIN or Password Reset](#) page.

If there are eligibility issues identified during the application process, a window will appear for each issue identified which will allow you to provide general information related to the situation. After the application is processed, questionnaires (form UB-436) will be mailed to you for each issue. This will give you the opportunity to provide more complete details and any supporting documents you wish to supply.

Your application is successfully completed when you receive a confirmation number after certifying that the statements you made on your application are true to the best of your knowledge and belief. If you do not receive a confirmation number, please complete the application again or contact the [AZ Unemployment Insurance Call Center](#).

## Contact

**The AZ Unemployment Insurance Call Center hours are currently 8:00 a.m. until 5:00 p.m.**

**AZ Unemployment Insurance Call Center Telephone Numbers:**

- Toll Free: 1 (877) 600-2722
- Phoenix: (602) 364-2722
- Tucson: (520) 791-2722
- Telecommunications Relay Service (for the Deaf/Hard of Hearing): 711 Toll-Free

**To use our automated Telephone Information and Payment System (for recorded information about your claim or payment status):**

- Toll Free: 1 (877) 766-8477
- Phoenix: (602) 417-3800
- Tucson: (520) 884-8477
- Telecommunications Relay Service (for the Deaf/Hard of Hearing): 711 Toll-Free

Link: <https://des.az.gov/services/employment/unemployment-individual/apply-ui-benefits>

## California

### Eligibility Requirements

To receive Unemployment Insurance (UI) benefit payments, you must meet all eligibility requirements when filing a claim **and** when certifying for benefits.

#### Requirements to File a Claim

When filing for UI benefits, you must have earned enough wages during the base period to establish a claim, and be:

- Totally or partially unemployed.
- Unemployed through no fault of your own.
- Physically able to work.
- Available for work.
- Ready and willing to accept work immediately.
- Actively looking for work.

A base period is a specific 12-month term the EDD uses to see if you earned enough wages to establish a UI claim. To learn how we determine your base period, review [\*How Unemployment Benefits are Computed \(DE 8714AB\) \(PDF\)\*](#).

Your weekly benefit amount (WBA) ranges from \$40 to \$450. To get an estimate of what you will receive, use the [UI Benefit Calculator](#).

For more information about how the EDD calculates a UI claim, review the following resources:

- [\*How Unemployment Benefits are Computed \(DE 8714AB\) \(PDF\)\*](#)
- [\*A Guide to Benefits and Employment Services \(DE 1275A\) \(PDF\)\*](#)
- [\*California Employer's Guide \(DE 44\) \(PDF\)\*](#)

#### When to File a Claim

File your UI claim in the first week that you lose your job or have your hours reduced. Your claim begins on the Sunday of the week you submitted your application.

If you previously filed a UI claim within the last 52 weeks and have not exhausted your benefits, you must [reopen your claim](#) to resume benefits.

**Important:** Waiting to file can delay your benefits.

## Information You Need to File a Claim

You will need to provide your personal information and your:

- Last employer information including company name, supervisor’s name, address (mailing and physical location) and phone number
- Last date worked and the reason you are no longer working
- Gross earnings in the last week you worked, beginning with Sunday and ending with your last day of work
- Information on all employers you worked for during the past 18 months, including name, address (mailing and physical location), the dates of employment, gross wages earned, hours worked per week, hourly rate of pay, and the reason you are no longer working.
- Notice to Federal Employees About Unemployment Insurance, Standard Form 8 (former federal employees only)
- DD 214 Member 4 copy (ex-military only)
- Citizenship status, and, if you are not a U.S. citizen, information from your employment authorization document

## How to File a Claim

### Online

UI Online<sup>SM</sup> is the fastest and most convenient way to file your UI claim. You can file your claim through UI Online during the times (Pacific time) listed below:

#### **When you can file a claim with UI Online**

<b>Days of the Week</b>	<b>Available Time</b>
Sunday	5 a.m. – 8:30 p.m.
Monday	4 a.m. – 10 p.m.
Tuesday – Friday	2 a.m. – 10 p.m.
Saturday	2 a.m. – 8 p.m.

### By Phone

Representatives are available at the following toll-free numbers, Monday through Friday from **8 a.m. to 12 noon** (Pacific time) except on state holidays.

**English 1-800-300-5616**

**Spanish 1-800-326-8937**

**Cantonese 1-800-547-3506**

**Mandarin 1-866-303-0706**

**Vietnamese 1-800-547-2058**

**TTY 1-800-815-9387**

**By Fax or Mail**

File your UI claim by accessing the paper Unemployment Insurance Application. For faster and secure processing, fax the completed application to the number listed on the form. If you mail your application, use the address on the form and allow additional time for processing.

Link: <https://www.edd.ca.gov/unemployment/>

## Colorado

### Qualifying for Benefits

Employers throughout the state fund unemployment benefits by paying premiums and reporting wages for employees that are in their employ. Unemployment benefits are paid out of this fund. [Calculate your potential benefits>](#)

In order to qualify for benefits, you must:

- Be unemployed through no fault of your own.
- Be able, available, and actively seeking work.
- Have earned \$2,500 during your base period.

In order to qualify for benefits, you must have lost your job through no fault of your own (for example a layoff, reduction in hours, or reduction in pay not related to performance). We will contact your previous employer(s) to help determine whether or not you may qualify.

### Legal Presence Requirements

Colorado law requires all persons 18 years and older to provide proof that they are lawfully present in the United States before receiving unemployment benefits. You must provide one of the following forms of identification (ID):

- Valid Colorado driver's license or a valid Colorado ID card.
- United States military ID card or a military dependent ID card.
- United States Coast Guard Merchant Mariner card.
- Native American tribal document.
- Valid driver's license or ID card issued by another state or Canada. U.S. Passport

Click here to file your claim: <https://www.colorado.gov/pacific/cdle/notice-about-filing-unemployment-benefits>

#### Unemployment Insurance Benefits

Provides temporary and partial wage replacement to workers who have become unemployed through no fault of their own. The program is funded by employer paid premiums and provides benefits to those who meet the eligibility requirements of the Colorado Employment Security Act. The call center is open Monday-Friday 8AM - 4PM for all existing claim-related needs. If you need to file a new claim, please [go online anytime](#) or call during business hours.

File or Reopen a Claim

[File a Claim Online](#) or [Reopen A Claim](#)

Requesting Payment Every Two Weeks

[MyUI Online](#) (after you have a claim)

Denver Metro (303) 813-2800 Toll-Free (888) 550-2800

Call Center Hours

Monday - Friday: 8AM to 4PM

Denver Metro: 303-318-9000

Toll-Free: 1-800-388-5515

Spanish Denver Metro: 303-318-9333 Toll-Free: 1-866-422-0402

Deaf and Hard of Hearing (TTY) Denver Metro: 303-318-9016 Toll Free: 1-800-894-7730



## District of Columbia

### Unemployment Compensation Process

With Mayor Bowser adjusting the District of Columbia's operating status in response to coronavirus (COVID-19), **District residents may file for unemployment compensation at [dcnetworks.org](https://dcnetworks.org).**

To begin the process of filing for your unemployment benefits, you will need to have the following information readily available:

- Your social security number
- Your most recent 30-day employer's name, address, phone number and dates of employment
- Your Alien Registration Number, if you are not a US Citizen
- Your DD214, if you are ex-military
- Your Standard Form 8 or Standard Form 50, if you are a former federal employee
- Severance pay information (only applicable if you did or will receive severance pay)
- Pension

Please note that confidential unemployment compensation information may be requested and utilized for other governmental purposes, including, but not limited to, verification of eligibility under other government programs. This notice is required by 20 C.F.R. § 603.11

– *How do States notify claimants and employers about the uses of their information?*

- [Start Your Unemployment Compensation Process](#)
- Claimant's Rights and Responsibilities Handbook ([English](#), [Spanish](#), [Amharic](#), [French](#), [Korean](#), [Chinese](#), [Vietnamese](#))
- [Frequently Ask Questions \(FAQ's\) for Employers](#)

For information regarding the next steps after filing an initial unemployment claim, read the [Unemployment Insurance What's Next](#)

For detailed instructions regarding how to certify for weekly unemployment benefits, read the **Instructions for Completing the Continued Claim Form** ([English](#) or [Spanish](#))

For detailed information regarding our Identify Verification and Authentication Program, read the [UI Identity Verification and Authentication Program FAQ's](#)

For detailed information regarding work search requirements and how to comply, read the [Work Search FAQs](#)

**Service Contact:**

Office of Unemployment Compensation - Unemployment Insurance Benefits

**Contact Email:**

[does@dc.gov](mailto:does@dc.gov)

**Contact Phone:**

(202) 724-7000

**Contact Fax:**

(202) 698-5706

**Contact TTY:**

TTY

**Contact Suite #:**

4th Floor

**Office Hours:**

Monday to Friday, 8:30 am to 4:30 pm

## Florida

### Apply for Benefits

Reemployment Assistance benefits, formerly known as unemployment compensation, can be filed online using [CONNECT](#). If you have never filed in Florida before, use the “File a New Claim” link to start your application and create a profile. If you have filed previously, please log in using your Social Security number and PIN. If you no longer have your PIN, select the “Forgot PIN” button to regain access to your account.

#### Before filing, make sure you have the following information available:

- Social Security number
- Driver’s license or State ID number
- Your employment for the last 18 months including for each employer:
  - Name, address, and phone number
  - First and last day of work
  - Gross earnings (before taxes are taken out) during the listed dates
  - The reason for separation
- FEIN (this is found on any W2 or 1099 tax forms you have received)
- If you don’t have the FEIN, you can use employer details off of a recent paystub
- Claims filed without correctly reporting employers may experience delays. It is important to list the correct employment information when filing your claim. If you fail to do so, your benefits may be delayed while the missing employment information is obtained

#### Additionally, if you are one of the following, make sure you have this information available:

- Not a U.S. citizen: Alien registration number or other work authorization form
- Military employee: DD-214 member 2, 3, 4, 5, 6, 7, or 8 may be used
- Federal employee: SF 8 or SF 50
- Union member: union name, hall number, and phone number

#### Once you complete your application, you will be **required** to complete the following:

- Register for work through [Employ Florida](#)
- Review your monetary determination
- Keep a record of your weekly job contacts and [request benefits biweekly](#)
- Review your Home page in [CONNECT](#) to complete any open fact-findings and review any important messages on your account

Link: <http://www.floridajobs.org/Reemployment-Assistance-Service-Center/reemployment-assistance/claimants/apply-for-benefits>

## Georgia

### Eligibility Requirements

- You must be totally separated from your job; or
- You still have a job, however, your employer has reduced your hours of work; or
- You have lost your regular full-time job, but are still working a part-time or temporary job where you earn less than your weekly benefit amount; or
- You are working part-time or reduced hours while receiving UI and a total separation has happened.

#### Regular Unemployment Insurance (UI)

##### Learn About Regular Unemployment Insurance (UI)

The Unemployment Insurance (UI) program provides temporary income for workers who are unemployed through no fault of their own and who are either looking for another job, have a definite recall to their jobs within 6 weeks of the last day worked, or are in approved training. The funding for unemployment insurance benefits comes from taxes paid by employers. Workers do not pay any costs. Eligibility for benefits is determined based on past wages, reason for job separation, and availability and job search requirements. Claims are effective on the date they are filed and are not retroactive to the last day worked. Unemployment claims can be filed in person at any Georgia Department of Labor (GDOL) career center or by Internet from any computer with appropriate Internet access.

To file an unemployment claim via the Internet, you must have a valid email address. This email account should be your personal email address because private and confidential information about your claim will be sent to this email address.

#### Who Can File By Internet?

If you have worked or earned wages in the state of Georgia in the past 2 years, you can file a Georgia Internet claim at this site. Information for individuals who cannot file a Georgia claim by Internet:

- If you reside in Georgia and have not earned Georgia wages in the past two years but earned wages in another state, go to a GDOL career center to obtain information for filing a claim against the proper state. We will also register you for employment services.
- If you reside outside the state of Georgia and have not earned Georgia wages in the past two years, contact the State Workforce Agency in your state of residence to file your claim.

#### Affidavit to Verify Lawful Presence in the U.S.

Georgia law requires that all applicants for UI benefits who are 18 years of age or older attest they are:

- a United States citizen, or
- a legal permanent resident, or
- a non-citizen legally present in the United States.

The GDOL performs electronic verification of your lawful presence in the United States with the Georgia Department of Driver Services (DDS). The DDS validates the identity of individuals who indicate they have a Georgia-issued driver's license or identification card.

If completion of the affidavit is required, you must present valid government-issued picture identification to a GDOL representative to complete the affidavit and have it notarized. If you are not a citizen of the United States, you must also present acceptable, unexpired employment authorization document(s). The GDOL will verify your registration status with the U. S. Department of Homeland Security. **You cannot receive benefit payments until your lawful presence in the U.S. is verified.**

**When filing a claim, you should have:**

- Your social security number, as a claim cannot be filed without a social security number
- Valid/unexpired government-issued picture identification
- Employer-issued separation notice or letter, if available
- Names, addresses, and dates of employment of all employers for the last 18 months
- Alien number and expiration date for non-citizens
- SF-50 or SF-8 form and paystubs for federal employment in the last two years
- Most recent DD-214, orders to report or of release, military earnings/leave statement, or W-2 form(s) for former military personnel
- Personal banking account and routing number for direct deposit
- A copy of your most recently filed income tax return or quarterly estimated income tax payment record(s), if applying for Disaster Unemployment Assistance (DUA) and you are self-employed or a farmer

## Contact Us

### *Services Offered*

[Services Offered by the GDOL](#) at no cost to businesses and individuals.

### *Service Locations*

[Find a Career Center](#) to view information on local office locations and phone numbers. GDOL Career Centers are open Monday through Friday from 8:00 a.m. until 4:30 p.m.

### *Other Inquiries*

#### [Email Us](#)

Use this function for assistance regarding services, questions, or feedback.

#### [GDOL Service Directory](#)

The GDOL Service Directory contains contact information for **state office** services and programs.

Link: <https://dol.georgia.gov/file-unemployment-insurance-claim>

## Maryland

To be eligible for benefits, you must make a minimum of three (3) valid job contacts per week, unless you are exempt from work search. Applications or resumes must be submitted where accepted. Valid job contacts are as follows: a) in-person contact with an individual with knowledge of the job; b) telephone contact with an individual with knowledge of the job; c) electronic transmission (e.g. internet, email, fax); or d) other methods appropriate to the occupational classification or as specified by the employer. You must record your job contacts at [mwejobs.maryland.gov](http://mwejobs.maryland.gov), the Reemployment Exchange (REX). Information submitted into REX will be retained as your permanent record of your job contacts. Your job contacts are subject to verification by the Division of Unemployment Insurance. Failure to perform and record at least three (3) job contacts per week will result in a denial of benefit payments.

This site is for individuals to file initial claims each time they become unemployed. If you have already opened an initial claim and you want to file your [weekly claim certification](#) (request for payment) over the internet, please use the [Webcert](#) program.

### **YOU CANNOT FILE OVER THE INTERNET IF:**

- You have worked and earned wages from a state other than Maryland in the last 18 months (regardless of where you live).
- You worked for the Federal Government in the last 18 months.
- You have worked for more than 3 employers in the last 18 months.
- You have filed for unemployment insurance in another state in the last 18 months.

If you cannot file through this application, [click here to contact a Claim Center by telephone](#) or [click here for a listing of other states' contact information](#).

### **YOU MUST HAVE THE FOLLOWING INFORMATION TO PROCEED!**

- Your Social Security Number and mailing address.
- A telephone number where you can be reached.
- The name, birth date and Social Security Number of all dependents under age 16.
- If you are not a citizen, proof of your alien status.
- The business name, address, and dates of employment for all employers within the last 18 months. A copy of your [W-2 form](#) may be helpful.
- If you seek work through a union, the hiring hall number is required.
- If you were in the military within the last 18 months, your [DD214](#), Member 4.

Link: <https://secure-2.dllr.state.md.us/NetClaims/Welcome.aspx>

## Massachusetts

### What you need

To apply for unemployment, you need to provide personal information including your Social Security number, birth date, home address, email address (optional), and phone number.

You also need information about your employment history from the last 15 months, including:

- Names of all employers, plus addresses and phone numbers
- Reasons for leaving those jobs
- Work start and end dates
- Recall date (if you were laid off but have a set date to return to work)

You may need additional information in certain situations:

- If you are not a U.S. citizen — your Alien Registration number
- If you have children — their birth dates and Social Security numbers
- If you're in a union — your union name and local number
- If you were in the military — your DD-214 Member 4 form. If you don't have it, you can [request your DD-214 online](#).
- If you worked for the federal government — your SF8 form (optional)

To receive payments by [direct deposit](#), you'll also need your bank name, account number, and routing number. Otherwise, the Department of Unemployment Assistance (DUA) will send you a [debit card](#).

### How to apply

#### Online

To file a claim online, you must create an account on the [UI Online portal](#). Please follow the steps below to create your UI Online account.

**If you have never filed a Massachusetts unemployment claim:**

1. Go to the [UI Online login screen](#).
2. When prompted, you will be asked to enter your Social Security number twice.
3. Proceed with the application by following the computer prompts.
4. You will eventually be prompted to set up a password as well as a security verification question in case you forget your password. You will use the password you created every time you log in to UI Online.



**If you have previously filed for unemployment benefits and forgot your password:**

1. Go to the [UI Online login screen](#).
2. When prompted, you will be asked to enter your Social Security number twice.
3. Click the **Forgot password** button.
4. You will be prompted to enter in verification information including:
  - Your Social Security number
  - Date of birth
  - Gender
  - The answer to your security question (if you can't remember the answer to your security question, you must [contact DUA](#) to confirm your identity)
5. You will be prompted to set up a new password. You will use the password you created every time you log in to UI Online.

## By Phone

Don't have a computer? Visit a [Career Center](#) where you can use one of theirs to file your claim and get help finding a job.

To avoid long hold times, you have the option to [schedule a callback](#) from the TeleClaim Center to apply for unemployment benefits by phone. You may select any time from the available slots for us to return your call.

You can also file for unemployment benefits or get help with your application by calling the TeleClaim Center. The number you call depends on your area code:

- (877) 626-6800 from area codes 351, 413, 508, 774, and 978
- (617) 626-6800 from any other area code
- 711 for Voice Relay

The TeleClaim Center hours are 8:30 a.m.–4:30 p.m. Monday–Friday. Please follow the call-in schedule below:

Last digit of your Social Security Number:	Assigned day to call the TeleClaim Center:
0, 1	Monday

Last digit of your Social Security Number:	Assigned day to call the TeleClaim Center:
2, 3	Tuesday
4, 5, 6	Wednesday
7, 8, 9	Thursday
Any last digit	Friday

## In Person

You can visit the Boston walk-in center located at 19 Staniford St., Boston, MA 02114 to get in person assistance with a member of our staff. The walk-in center is open Monday-Friday from 8:30 a.m. to 4:30 p.m.

### Next steps

1. *Request weekly benefits*

You must request weekly benefits every week that you are unemployed. You will make your first weekly benefit request the week after you file your claim for unemployment benefits.

[Request weekly unemployment benefits](#)

2. *Begin your work search*

You must begin searching for work immediately (3 work search attempts). Track your search for new employment by using the Work Search Activity Log.

[Open PDF file, 319.05 KB, for Work Search Activity Log](#) (PDF 319.05 KB)

3. *DUA will review your application*

DUA will review your application and confirm details of your application with your former employer. If you provided an email address when you filed your claim, you will receive an email from DUA asking you to verify your email address.

4. *DUA will send a Monetary Determination*

This notice tells you how much you'll potentially receive in unemployment benefits.

[How your unemployment benefits are determined](#)

5. *Respond to questionnaires from DUA*

If there is a question of eligibility, you'll receive a fact-finding questionnaire from DUA requesting information from you. You must respond to this questionnaire by the deadline specified. Failure to respond may result in a disqualification from receiving benefits.

[Respond to requests for information about your unemployment claim](#)

6. *DUA will send a Non-Monetary Determination*

This notice tells you whether you've been approved for unemployment benefits. If your application is denied, you can appeal the decision within 10 days.

[Appeal your unemployment benefits decision](#)

7. *Receiving your benefit payments*

If determined eligible, you will receive your first benefit payment in the form of a paper check approximately 3-4 weeks after applying for benefits. After your first payment, you will receive benefits via the [debit card](#) unless you [set up for direct deposit](#) to a checking or savings account.

**More info**

It can take a few weeks to process your claim. You should continue to [request weekly benefits](#) after you apply even if you haven't heard back from DUA yet.

**Contact**

Department of Unemployment Assistance

Address:

Boston Walk-In Center

Charles F. Hurley Building, 19 Staniford St., Boston, MA 02114

[directions](#)

Phone:

TeleClaim Center [\(617\) 626-6800](tel:6176266800)

Monday-Friday 8:30 a.m.–4:30 p.m.

Voice Relay [at 711](#)

Monday-Friday 8:30 a.m.–4:30 p.m.

TeleCert Line [at \(617\) 626-6338](tel:6176266338)

To request weekly benefits, daily 6 a.m.–10 p.m.

Payment Status Line [Call Department of Unemployment Assistance, Payment Status Line at \(617\) 626-6563](#) To check your claim or benefit payment status

Link: <https://www.mass.gov/how-to/apply-for-unemployment-benefits>

## Minnesota

### What do I need to know?

The Minnesota Unemployment Insurance (UI) Program provides a temporary partial wage replacement to Minnesota workers who become unemployed through no fault of their own.

#### If you've become unemployed or had your hours greatly reduced, you should:

1. Complete the [Application Process](#) - let us determine whether or not you are eligible.
2. Read the [Information Handbook](#).
3. Look for letters in the mail about your benefit amount and how to request benefit payment.
4. [Request a benefit payment](#) every week, even if your eligibility is being determined.
5. Respond to all requests for information completely, honestly and in a timely manner.

### How do I apply?

You can apply for unemployment insurance benefits either **online** or by **phone** using the [Applicant Self-Service System](#).

By phone choose English, Spanish, Hmong, Somali:

- Twin Cities area: 651-296-3644
- Greater Minnesota: 1-877-898-9090
- TTY (for the hearing impaired): 1-866-814-1252

#### Before you start the application, you should know or have available the following information:

- Social Security number
- Driver's license number or other state government identification number
- Contact information (mailing address and telephone number)
- Employment history for the past 18 months, including:
  - Each employer's name, address and telephone number
  - Dates of employment (month and year)
  - Pay rate
  - Reason you no longer work for the employer
- If you want direct deposit, your bank account number and routing number. You can also request direct deposit at a later time - see [Payment Options](#) for instructions.

You may also need:

- DD-214 Member 4 (not mandatory to apply) if you served in the military in the **past 18 months**
- SF 8 and SF50 if you were a federal employee in the **past 18 months**
- Work authorization document if you are not a U.S. citizen
- Trade union name and local number of your hiring hall if you are a union member

## To apply online

1. Go to [www.uimn.org](http://www.uimn.org)
2. Click **Applicant**.
3. Under I Need to..., click [Apply for Benefits](#).
4. On the Login page under New Applicant, enter your Social Security number and click **Start**.
5. For answers to typical questions about Minnesota Unemployment Insurance benefits or to learn more about specific topic areas listed, click the relevant link. Otherwise, click **Start the Unemployment Benefit Application**. Complete the information requested on each page.
6. At the end of the application, you will be asked to review the information you entered and make changes before submitting your application.
7. Click **Submit the Unemployment Benefit Application**.

A confirmation page displays showing you have successfully submitted your application.

## To apply by automated phone

1. Call one of the following phone numbers:
  - Twin Cities area: 651-296-3644
  - Greater Minnesota: 1-877-898-9090
  - TTY (for the hearing impaired): 1-866-814-1252
2. Make your language choice (English, Spanish, Hmong, Somali). If you need another language, press 1 and follow the prompts to speak to a representative and request an interpreter.
3. Enter your Social Security number.
  - If your Social Security number is not recognized, choose either frequently requested information or apply for benefits.
  - If the system recognizes your Social Security number as having a current unemployment benefit account, enter your password, and then respond to the options available to you.
4. Follow the prompts.

At the end of the call, you will be transferred to a Customer Service Representative to complete your application.

Link: <https://www.uimn.org/applicants/index.jsp>

## Missouri

### Eligibility for Unemployment Benefits

To be eligible for unemployment benefit payments, you must:

- Lose your job through no fault of your own **OR** quit for good cause related to the work or the employer.
- Make at least \$2,250—at least \$1,500 during one of the calendar quarters, and at least \$750 during the remainder of the base period—from an insured employer during your base period. (See chart below).
- **AND** your total base period wages must be at least 1.5 times your highest quarter wages.
- **OR** you must make at least 1.5 times the **Taxable Wage Base** during two of the four base period quarters.

### How to Apply

Online: <https://uinteract.labor.mo.gov/benefits/home.do#>

Need Help Filing a Claim? [https://youtu.be/yjspqVgB\\_Po](https://youtu.be/yjspqVgB_Po)

Filing For Unemployment Basics: <https://youtu.be/76S-V4qk4U4>

## Contact Us

### Jefferson City

573-751-9040

### Kansas City

816-889-3101

### St. Louis

314-340-4950

### Springfield

417-895-6851

### Outside Local Calling Area

800-320-2519

### Fax

573-751-9730

Link: <https://labor.mo.gov/unemployed-workers#mini-panel-unemployed-workers-tabs1>



## Nevada

Filing a claim for Unemployment Benefits involves two steps:

1. Registering and applying for benefits (providing information about you, your past employment, your separation from employment, and other information to establish your claim for benefits and to help determine your eligibility). If you are determined eligible for benefits, your weekly benefits amount will then be determined.
2. Filing a weekly claim to certify your unemployment for the past week and to request a weekly benefit payment. To continue receiving benefits, you will need to file a claim for each week to verify your ongoing eligibility.

Please file for unemployment benefits by using this link: <http://ui.nv.gov/css.html>.

You can use this link to guide you through the online filing process, [http://ui.nv.gov/PDFS/UINV\\_Claimant\\_Guide.pdf](http://ui.nv.gov/PDFS/UINV_Claimant_Guide.pdf).

## Contact

### UI Claim Information, Related Questions and Telephone Filing:

Northern Nevada: Tel (775) 684-0350 Fax (775) 684-0338  
Southern Nevada: Tel (702) 486-0350 Fax (702) 486-7987  
Rural Areas and Out of State Callers: Tel (888) 890-8211 Toll Free

### [Call Center Hours of Operations](#)

### Unemployment Insurance Appeals Offices:

Southern Nevada: Tel (702) 486-7933 Fax (702) 486-7949  
Southern Nevada: Tel (866) 626-0629 Toll-Free

### Mail:

Nevada Department of Employment, Training and Rehabilitation (DETR)  
500 East Third Street  
Carson City, NV 89713

## New York

***COVID-19 Update: NYS is waiving the 7-Day waiting period for Unemployment Insurance benefits for people who are out of work due to Coronavirus (COVID-19) closures or quarantines.***

Unemployment Insurance is temporary income for eligible workers who lose their jobs through no fault of their own. To collect benefits, you must be ready, willing, and able to work, and actively looking for work during each week in which you are claiming benefits.

### Eligibility

To qualify for benefits, you must have enough work hours and wages in covered employment. In New York State, employers pay contributions that fund UI. It is not deducted from your paycheck.

### How To

**Refer to this step by step process on how to apply for benefits:**

1. [Sign in](#) with your NY Gov. ID
2. Follow the instructions to file a claim
3. Submit your application
4. The Department of Labor will evaluate your claim for UI benefits and decide if you qualify

### Ready? Have with you:

- Your Social Security number
- Your driver license or Motor Vehicle ID card number (if you have either one)
- Your complete mailing address and zip code
- A phone number where we can reach you from 8 am - 5 pm, Monday –Friday
- Your Alien Registration card number (if you are not a U.S. Citizen and have a card)
- Names and addresses of all your employers for the last 18 months, including those in other states
- Employer Registration number or Federal Employer Identification Number (FEIN) of your most recent employer (FEIN is on your W-2 forms)
- Your copies of forms SF8 and SF50, if you were a federal employee
- Your most recent separation form (DD 214), for military service

## **Help Filing Your Claim?**

The Telephone Claim Center is available toll-free during business hours to file a claim:

1-888-209-8124 for New York State residents

If you have a disability and need help to file your claim, you may allow another person to aid you.

- You must be present each time they help you and use your PIN. You will be held accountable for the actions of your helper.
- You may be subject to penalties, including forfeiture of benefits, if you are not present when your helper assists you.

Callers may ask a friend or relative to help with phone claims if they:

- Have problems with hearing or speech, or
- Have difficulty using the phone for any reason.

## **Hearing Impaired**

Have your helper call the Telephone Claims Center at 1-888-783-1370.

## **TTY/TDD**

Call a relay operator first at 1-800-662-1220, and ask the operator to call the Telephone Claims Center at 1-888-783-1370.

Link: <https://www.ny.gov/services/get-unemployment-assistance>

## Pennsylvania

### Am I Eligible for UC?

Unemployment compensation (UC) is money paid to workers who have lost their jobs through no fault of their own.

Any unemployed person may file a claim for UC benefits. Your eligibility is based on the information provided by you and your employer(s) after you file an application for UC benefits.

Following your application for benefits, there are three basic steps to determining eligibility for UC benefits:

1. [Financial Eligibility](#)

The first step is determining whether you are financially eligible for benefits. In other words, did you earn sufficient wages and credit weeks in employment covered by the PA UC Law? Services performed by an individual for remuneration are deemed to be covered employment unless otherwise designated under the PA UC Law. For example, agricultural labor and domestic services performed in a private home are specifically exempt from coverage under the PA UC Law. Services performed in self-employment are likewise not covered, because they do not constitute "employment" under the PA UC Law. After you file, you will receive a notice of financial determination indicating whether you are financially eligible.

2. [Benefit Eligibility](#)

If you have been determined to be financially eligible, the second step involves the nature of your job loss or separation. In other words, are you out of work through no fault of your own? This decision is based on the information you supply when you file for benefits, and information collected from your former employer.

3. [Maintaining Eligibility and Requalifying for Benefits](#)

The third qualifier to receiving UC benefits involves meeting various tests on a week-to-week basis. For example, you must be able and available to accept suitable work, not refuse work when offered without good cause and participate in reemployment services if required. You'll also have to register for employment-search services at [www.pacareerlink.pa.gov](http://www.pacareerlink.pa.gov) within 30 days after filing an application for benefits and actively seek work during each week that you claim UC benefits.

# File An Initial Claim

## When to file

- If you have worked your full, regular hours for your work week, then file on Sunday.
- If your separation from your employer caused a change to your normal working hours for the week, then file right away.

## What you need before you get started

### **Personal Information:**

- SSN
- Home address and mailing address (if different)
- Telephone number
- Valid email
- PIN - Personal Identification Number (optional)- If you have previously filed a UC claim using your previous PIN can prevent you from having to re-enter information
- Direct deposit bank information (optional) - bank name, address, account and routing number.

In some cases additional information is needed. For a complete list, view our [requirements checklist](#).

### **Information about Separating Employer:**

- Employer's name, address and phone number
- Employer's PA UC account number (if known)
- First and last day worked with employer
- Reason for leaving
- Pension or severance package information (if applicable)

## Different ways to file

- [Online](#): Complete an online application using our secure website 7 days a week, 24 hours a day.
- [Paper Form](#): A paper application can be downloaded and mailed to the address indicated on the form.

- **Videophone:** Services for individuals who use American Sign Language (ASL) can be reached at **717-704-8474** every Wednesday from noon to 4 p.m.
- **Phone:** Call the statewide toll-free number at **1-888-313-7284**.

#### UC Service Centers - Hours of Operation

<b>Monday</b>	8 a.m. - 4 p.m.
<b>Tuesday</b>	8 a.m. - 4 p.m.
<b>Wednesday</b>	12 p.m. - 6 p.m.
<b>Thursday</b>	8 a.m. - 4 p.m.
<b>Friday</b>	8 a.m. - 12 p.m.

## What to expect after you file

Within several business days you can expect to receive:

- **Claim Confirmation Letter** – This letter is a confirmation that your claim was received. It will contain your **PIN** which is required for your bi-weekly filings. The letter will also include other important information such as, the date you will need to file your first bi-weekly claim and any other actions you must take in order to remain eligible for benefits.

- **NOTE:** You are required to use your SSN and **PIN** to access the following UC services:

- Changing your address, telephone/fax numbers, email address
- Changing your federal withholding
- Change your PIN
- Check payment information
- Direct Deposit of UC benefits
- Filing a biweekly claim for benefits
- Reopening a claim
- Requesting a UC-1099G

**\*Please keep your Claim Confirmation Letter and your PIN for future reference as you will need it.**

## Contact

### UC Service Centers

If you have filed an application for UC benefits within the last year, and have a specific question about your claim or your eligibility, call the UC service center:

<b>UC Services Phone Numbers</b>	
UC Service Center Statewide Toll-Free Number	888-313-7284
TTY Services for Deaf and Hard-of-Hearing Toll-Free	888-334-4046
Videophone Service for ASL Users- Wednesdays, noon-4 p.m. <b>*Sign language is the ONLY means of communication provided at this number.</b>	717-704-8474
<b>UC Service Center Fax Numbers</b>	
Altoona	814-941-6801
Scranton	570-562-4385
Erie	814-871-4863
Indiana	724-599-1068
Duquesne	412-267-1475
Harrisburg	717-214-5463

### UC Service Centers - Hours of Operation

**Monday** 8 a.m. - 4 p.m.

**Tuesday** 8 a.m. - 4 p.m.

**Wednesday** 12 p.m. - 6 p.m.

**Thursday** 8 a.m. - 4 p.m.

**Friday** 8 a.m. - 12 p.m.

Link: <https://www.uc.pa.gov/unemployment-benefits/file/Pages/File%20an%20Initial%20Claim.aspx>



## Virginia

Welcome to the Virginia Employment Commission Workforce Services Unemployment Insurance claim filing system. In order to file for Unemployment Insurance (UI) you must have been separated from your employer or have had your hours reduced.

### You should not attempt to file a Virginia claim if:

- Your last employer was a federal civilian employer in a state other than Virginia (you must file your claim against the state in which you last worked). **The only exception is if you worked as a federal civilian overseas.**
- Your employment within the last 18 months was performed in **a state or states** other than Virginia.

[View the "Out-of-State" telephone list](#)

### You will need the following information to file your claim:

- Your Social Security Number
- The accurate employer names, addresses, telephone numbers and dates of employment within the last 18 months.
- The name and local number of your local union hall, if you obtain work through a union.
- Your Alien Registration Number if you are not a US citizen.
- If you have any Non-Virginia employers you must have an accurate mailing address, phone number, and dates of employment for them.
- You will be asked to select a method of payment: **VA Debit Card** or **Direct Deposit**. If you select Direct Deposit, you will need to have your Routing Number (First 9 digits located at the bottom of your checks) and your Account Number (5-17 digits, its exact location and number of digits varies from bank to bank).

If you do not have this information available, please gather it before you begin to file your claim. This site is available seven days a week. The filing process takes approximately 45 minutes to complete. Please allow enough time to complete this process.

### There are five sections to this application:

- **Personal Information:** This section includes things like your name and address and will help determine whether it is possible for you to file online.
- **Employment Information:** This section includes all of your employment information for the last 18 months, including the reason you are no longer employed by the company(s).
- **Eligibility Information:** This section includes information regarding your current availability for employment.

- **Unemployment Instructions:** This section details the information and instructions that keep your unemployment claim active. Please read this information.
- **Preferred method of payment:** This section will allow you to select your payment method. You must select either Debit card or Direct Deposit.

The information you provide when filing your claim is kept confidential. This confidential Unemployment Compensation (UC) information may be requested and utilized for other governmental purposes, including, but not limited to, verification of eligibility for other governmental programs. The Virginia Employment Commission (VEC) will only contact you on matters that directly concern your unemployment insurance claim. You are entering a secure site.

Link: <http://www.vec.virginia.gov/unemployed/online-services/apply-for-unemployment-benefits>

## Washington

### Eligibility

If you're out of work, and not sure if you're eligible for unemployment benefits, please use the links below for information about your possible eligibility.

[Basic eligibility requirements](#) | [Laid off or fired](#) | [You quit](#) | [Military discharge](#) | [Federal employee](#) | [Educational employee](#) | [You were injured](#) | [Corporate officers](#) | [Strikes & labor disputes](#) | [Temporary layoffs, standby, and furloughs](#) | [Moving in or out of Washington state](#) | [Frequently asked questions](#) | [Unemployment benefits while in training](#)

### Apply Online or by Phone

Whether you apply online or by phone, be sure to have the [necessary information ready before you start](#). Both systems will "time out" after a short period to protect the security of your personal information.

### Have this information ready

You need to provide us with the following information, whether you apply for unemployment benefits online or by phone.

The online application system logs out after 15 minutes of activity, so please save frequently. The phone system will also hang up after a short period of inactivity. So please have your information ready!

- Your Social Security number.
- Your name, birthdate and contact information (for example, mailing address, phone number and email address).
- Your highest level of education.
- The names and mailing addresses of all your employers during the past 18 months, including part-time and temporary jobs. (If you worked for more than 16 employers in the past 18 months, you must [file your claim by phone](#) (or persons with hearing or speaking impairments can call Washington Relay Service 711). You can find your employment history by quarter through [our secure online portal](#).)
- The dates you worked for all employers in the past 18 months. Use your best estimate if you don't remember the exact dates. Our system will not accept a future

date. If you are still working, use the date you last worked before you apply for benefits.

- If you normally get your work through a union, the name and local number of your union.
- If you were in the military during the last 18 months, your DD-214, any member copy, 2 through 8.
- If you were a federal employee in the past 18 months, your Standard Form 8 (SF8), "Notice To Federal Employees About Unemployment Insurance." The Standard Form 50 (SF50), "Notice of Personnel Action" is not required, but will speed up the processing of your claim.
- Your citizenship status. If you're not an U.S. citizen, your work authorization information.
- If you apply for benefits online and want to sign up for direct deposit, your account and routing numbers for your bank or credit union.

## Apply Online

Apply online 24 hours a day, seven days a week with [eServices](#). It's much faster. You must use a laptop or desktop computer for this initial step—not a mobile device.

Don't have a computer? Stop by your local library or WorkSource center to use a computer.

To use eServices, you must:

1. Sign in to [eServices](#) with a SecureAccess Washington (SAW) account. If you established a SAW account for WorkSourceWA.com or another state service, you can use that same user name and password. If not, follow the instructions to create a new SAW account.
2. Confirm the computer or mobile device you are using the first time you sign in or whenever you use a new device.

A confirmation page appears when you [successfully submit an application](#). You also will receive verification by email, if you gave us your email address and permission to correspond with you.

## Apply by phone

**800-318-6022**

The claims center number at **800-318-6022** will be open **Monday – Friday from 8 a.m. – 4 p.m.** (except holidays) as follows:

- **Monday:** New applications for those with Social Security numbers ending in 0-3. Open only for questions about weekly claims and other general questions.
- **Tuesday:** New applications for those with Social Security numbers ending in 0-6. Open for questions about weekly claims and other general questions.
- **Wednesday, Thursday and Friday:** Everyone (Social Security numbers ending in 0-9) can submit new applications. Open for questions about weekly claims and other general questions.

## Assistance by phone

Claim center agents are available to answer your questions over the phone from 8 a.m. to 4 p.m. Monday-Friday (except holidays).

[Find out when you can apply for unemployment benefits by phone](#) from 8 a.m. to 4 p.m. on Monday-Friday.

Link: <https://esd.wa.gov/unemployment>