



May 29, 2020

To our Guest Services Family:

The period of Memorial Day through Labor Day has historically been Guest Services' busiest season, and although our business is significantly reduced from its normal levels, we still see reasons to be optimistic.

A number of our seasonal operations – including state parks, marinas, and other recreation facilities – have already re-opened, though at reduced capacity. Many other GSI operations are tentatively scheduled to fully or partially re-open in June. As of today, Guest Services has been able to bring approximately 15% of our furloughed employees back to work, and we hope those numbers will continue to climb over the next 30 to 60 days as our business picks up and we're once again able to welcome guests to our facilities. In addition, we will return to full salaries as soon as feasible based on our financial situation which we monitor on a regular basis.

We are still so appreciative of our employees who are patiently waiting to come back to Guest Services and serve our guests again, and for those employees who continue to work in support of our operations. We wish you and your families all the best, and we hope to see you soon!

Sincerely,

A handwritten signature in black ink, appearing to read 'Gerry Gabrys'.

Gerry Gabrys
Chief Executive Officer

A handwritten signature in black ink, appearing to read 'Nico Foris'.

Nico Foris
Chief Operating Officer