



GUEST
SERVICES

Legendary Hospitality Since 1917

April 5, 2021

We write to update you on the status of Guest Services as we begin to see business levels picking up in a number of our units. We are cautiously optimistic as visitation, building populations, and outdoor activities rebound. In addition, we are pleased to report that the Company was recently awarded two new accounts in Florida which will broaden our recreation portfolio.

However, there are still increases in COVID cases in some parts of the United States, and some variants of the virus spread more easily. What is often described as a race between vaccinations and the virus that is occurring, serves as a reminder that we must all continue to follow Company guidelines to minimize the spread of COVID.

We encourage all employees to get vaccinated as they become eligible. Our Executive team has either been vaccinated, or plans to get vaccinated when they are eligible. More vaccine doses are being produced and distributed, and many states are allowing residents as young as 16 to schedule vaccinations. Increasing evidence shows how much protection the vaccines give against even virus variants. For the safety and health of our employees and guests, we encourage you to get vaccinated as soon as you are eligible.

We will be distributing some useful information in a separate email about the vaccination process and applicable guidelines under GSI's policy.

Sincerely,

Gerry Gabrys
Chief Executive Officer

Nico Foris
Chief Operating Officer