



GUEST
SERVICES

Legendary Hospitality Since 1917

April 1, 2022

Dear Guest Services Employees,

Since the beginning of the COVID-19 pandemic, Guest Services has acted, in accordance with federal, state and local laws, relying on guidance from the CDC, and in the best interests of the health and well-being of our employees and guests.

In light of the improved Community Level rates across the country and our company's overall vaccination rate above 90%, **we are suspending weekly testing for most unvaccinated employees effective April 1, 2022.** Per federal regulations, employees at our Senior Living facilities and certain federal facilities are still required to test. Employees at those respective units should check with their supervisor regarding testing requirements. As a reminder, all unvaccinated employees must continue to mask indoors while at the workplace.

While we hope the worst of COVID-19 is behind us, it is possible that we may experience another highly contagious variant of COVID-19, in which case the testing requirement may be reinstated. In the meantime, if and when you are fully vaccinated (two weeks after your final dose), be sure to update your status in the [Qualtrics](#) Vaccination Tracker.

Guest Services strongly recommends that employees be vaccinated and, if eligible, boosted against the COVID-19 virus.

If you have any questions, please email Compliance@GuestServices.com, the HR Department at HR@GuestServices.com, or our Safety & Security Director, Bill Briggs, at Bill.Briggs@GuestServices.com.

Thank you for your continued attention to this matter and staying safe.

Nico Foris