

## What is CloseKnit?

#### We're a different kind of primary care practice.

We're a virtual-first primary care practice that you can connect with 24/7. That means we treat most illnesses over video. Instead of going to a doctor's office, your visit can be done online — anytime, anywhere, 24/7/365.



#### **Primary Care services include:**

- Well care, preventive, and sick visits
- Mental health counseling
- 24/7 chat with your dedicated Care Team
- Health Guides who can answer health, benefits, and billing questions



#### **Urgent Care services include:**

- Same-day care with an average wait time of 30 minutes or less
- Visits for common conditions such as cold/flu symptoms and minor injuries
- Pediatric urgent care for dependents ages 2-17
- 24/7 access anywhere in the U.S.



## Am I eligible?

#### There are only two requirements for registration:

- 1. 18+ years old
- 2. Enrolled in a CareFirst BlueCross BlueShield health plan (Some exclusions may apply)

### How do I get started?



# Register for CloseKnit



Scan this QR code to get started.

(2)

# Create your profile

Provide brief health information that will help your Care Team serve you best.

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# Book an Appointment

Schedule a convenient date and time for your visit, including weekends.

## Appointment types:

Primary Care | Urgent Care | Mental Health

Welcome to CloseKnit! We're here for you 24/7/365