



What is CloseKnit?

Virtual-first care centered around you

We're a virtual-first practice that you can connect with 24/7/365. We offer primary care, urgent care, mental health support and other specialized care to help you live a healthier life. Instead of going to a doctor's office, your visit can be done online—anytime, anywhere.



Primary Care

- Well care, preventive and sick visits with a dedicated Care Team
- Health guides who can answer health, benefits and billing questions
- 24/7 chat with a real person when you need us
- Available for adults ages 18+



- Help for non-emergency conditions such as cold/flu symptoms and minor injuries
- Same-day care, even if we are not your primary care provider
- Available for adults and children ages 2+

Mental Health

- 1-on-1 counseling with a licensed therapist
- Psychiatry services for medication management
- Available for adults and children ages 2+



And More ...

- Diet and nutrition support
- Breastfeeding support

CareFirst BlueCross BlueShield is the shared business name of CareFirst of Maryland, Inc. and Group Hospitalization and Medical Services, Inc., which are independent licensees of the Blue Cross and Blue Shield Association. BLUE CROSS®, BLUE SHIELD® and the Cross and Shield Symbols are registered service marks of the Blue Cross and Blue Shield Association, an association of independent Blue Cross and Blue Shield Plans.





Am I eligible?

There are only two requirements for registration:

- 1. Adults 18+ can sign up (dependents ages 2-17 can be added to your account)
- 2. Must have a CareFirst BlueCross BlueShield health plan, including CareFirst Medicare Advantage and CareFirst Commity Health Plan Maryland (some exclusions apply)

How do I get started?



Register for CloseKnit

Scan this QR code to get started.



(2)

Create your profile

Provide brief health information that will help your Care Team serve you best.



Book an appointment

Schedule a convenient date and time for your visit, including weekends.

Appointment types:

Primary Care | Urgent Care

Mental Health Support | Specialized Care

Welcome to CloseKnit! We're here for you 24/7/365